Open Agenda

Southwark

Walworth Community Council

Please note community safety surgeries will be held prior to the meeting at 6.30pm

> Monday 13 December 2010 7.00 pm InSpire at St Peter's, Liverpool Grove, SE17 2HH

Membership

Councillor Martin Seaton (Chair) Councillor Neil Coyle (Vice-Chair) Councillor Catherine Bowman Councillor Patrick Diamond Councillor Dan Garfield Councillor Lorraine Lauder MBE Councillor Darren Merrill Councillor Abdul Mohamed Councillor Helen Morrissey

Members of the committee are summoned to attend this meeting **Annie Shepperd** Chief Executive Date: Friday 3 December 2010



Order of Business

Item Title

No.

Time

- 1. INTRODUCTION AND WELCOME
- 2. APOLOGIES

3. DISCLOSURE OF MEMBERS' INTERESTS AND DISPENSATIONS

Members are asked to declare any interest or dispensation and the nature of that interest or dispensation which they may have in any of the items under consideration at this meeting.

Item No.

Title

4. ITEMS OF BUSINESS THAT THE CHAIR DEEMS URGENT

The chair to advise whether they have agreed to any item of urgent business being admitted to the agenda.

5. **MINUTES** (Pages 4 - 10)

To confirm as a correct record the minutes of the meeting held on 10 November 2010.

6. DEPUTATIONS/PETITIONS (IF ANY)

7. COMMUNITY ANNOUNCEMENTS

- Dog control order consultation
- Community Payback –Kamrun Nahar, Reducing re-offending team To update on the community payback project and projects in the Walworth community council area.

MAIN BUSINESS

8. SAFER NEIGHBOURHOODS - OUR SUCCESS SO FAR

8.1. COUNCILLOR JOHN FRIARY, CABINET MEMBER FOR 7.15 pm COMMUNITY SAFETY

To explain council initiatives to promote community safety including community wardens and youth engagement.

8.2. CHIEF INSPECTOR HARPER

7.30 pm

- Community Safety in Walworth including safer neighbourhood teams updates
- Youth Engagement
- Volunteering

BREAK - OPPORTUNITY FOR RESIDENTS TO CHAT TO COUNCILLORS AND OFFICERS

7.10 pm

9.	AYLESBURY UPDATE	8.05 pm
	Geri McLeary, Project Director Update on project funding.	
	Charlotte Banstead, Creation Trust	
	Shaun Holdcroft, Area Housing Manager	
10.	ELEPHANT AND CASTLE UPDATE	8.30 pm
	Jon Abbott, Project Director, Explanation of the council's role	
	Simon Bevan, Head of Planning and Transport Planning policy	
	Deb Deck and Quein Wilson Land Lange	

Title

Time

9.00 pm

Rob Deck and Susie Wilson, Lend Lease Explanation of the consultation process prior to the planning application submission

11. PUBLIC QUESTION TIME (Pages 11 - 15)

Responses to questions raised at the previous meeting attached.

Please submit your written questions to the Neighbourhood Co-ordinator or Constitutional Officer.

Date: Friday 3 December 2010

Item No.

Agenda Annex

Walworth Community Council

Language Needs

If you would like information on the Community Councils translated into your language please telephone 020 7525 7385 or visit the officers at 160 Tooley Street, London SE1 2TZ

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Necesidades de Idioma

Si usted desea información sobre los Municipios de la Comunidad traducida a su idioma por favor llame al 020 7525 7385 o visite a los oficiales de 160 Tooley Street, Londres SE1 2TZ

Somali:

U-Baahnaanshaha Luqadda

Haddii aad u baahan tahay macluumaadka ku saabsan Guddiyada Beelaha oo lagu tarjumay luqaddaada fadlan soo wac khadka taleefoonka 020 7525 7385 ama booqasho ugu tag hawlwadeennada ku sugan 160 Tooley Street, London SE1 2TZ

French:

Besoins de Langue

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ভাষার প্রয়োজন

আপনি যদি নিজের ভাষায় কমিউনিটি কাউসিল সম্পর্কে তথ্য পেতে চান তাহলে 020 7525 7385 নম্বরে ফোন করুন অথবা 160 Tooley Street, London SE1 2TZ ঠিকানায় গিয়ে অফিসারদের সাথে দেখা করুন।

Yoruba:

Awon Kosemani Fun Ede

Bi o ba nfe àlàyé kíkún l'ori awon Ìgbìmò ti Àwùjo ti a yi pada si ede abínibí re, jọwọ tẹ wa l'aago si ori nomba yi i : 020 7525 7385 tabi ki o yo ju si awon òşìşé ni ojúlé 160 Tooley Street , London SE1 2TZ . Igbo:

Asusu

I choo imata gbasara Council na asusu gi ikpoo ha n'okara igwe 020 7525 7385 ma obu igaa hu ndi oru ha na 160 Tooley Street, London SE1 2TZ

Krio:

Na oose language you want

If you lek for sabi all tin but Community Council na you yone language, do ya telephone 020 7525 7385 or you kin go talk to dee officesr dem na 160 Tooley Treet, London SE1 2TZ.

Twi:

Kasaa ohohia,

se wopese wo hu nsem fa Community Councils ho a, sesa saakasa yie ko wo kuro kasa mu. wo be tumi afre saa ahoma torofo yie 020 7525 7385 anase ko sra inpanyinfo wo 160 Tooley Street, London SE1 2Tz.

INFORMATION FOR MEMBERS OF THE PUBLIC

CONTACT: Alexa Coates, Principal Constitutional Officer, Tel: 020 7525 7385 or email: <u>alexa.coates@southwark.gov.uk</u> Website: <u>www.southwark.gov.uk</u>

ACCESS TO INFORMATION

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BABYSITTING/CARERS' ALLOWANCES

If you are a resident of the borough and have paid someone to look after your children or an elderly or disabled dependant, so that you can attend this meeting, you may claim an allowance from the council. Please collect a claim form from the Constitutional Officer at the meeting.

DEPUTATIONS

Deputations provide the opportunity for a group of people who are resident or working in the borough to make a formal representation of their views at the meeting. Deputations have to be regarding an issue within the direct responsibility of the Council. For further information on deputations, please contact the Constitutional Officer.

For a large print copy of this pack, please telephone 020 7525 7385.

Agenda Item 5

Southwark

WALWORTH COMMUNITY COUNCIL

MINUTES of the Walworth Community Council held on Wednesday 10 November 2010 at 7.00 pm at Pasley TRA Hall, Stopford Road, SE17 3BP

PRESENT:	Councillor Martin Seaton (Chair) Councillor Neil Coyle (Vice-Chair) Councillor Patrick Diamond Councillor Dan Garfield Councillor Lorraine Lauder MBE Councillor Darren Merrill Councillor Abdul Mohamed Councillor Helen Morrissey
OTHER MEMBERS	Councillor Richard Livingstone
PRESENT:	Councillor Gavin Edwards

OFFICERDaniel Rankine, Repairs Control Centre ManagerSUPPORT:Richard Harris, Senior Project ManagerDarryl Telles, Neighbourhoods ManagerPauline Bonner, Neighbourhood CoordinatorLee Griffiths, Community Council Development OfficerAlexa Coates, Principal Constitutional Officer

1. INTRODUCTION AND WELCOME

The chair welcomed everyone to the meeting and asked councillors to introduce themselves.

The chair welcomed the Mayor of Southwark who was joined by a delegation of councillors from Clichy in France, one of Southwark's international partners, who were visiting the meeting to see how community councils worked.

2. APOLOGIES

Apologies were received from Councillor Bowman.

1

Walworth Community Council - Wednesday 10 November 2010

4

3. DISCLOSURE OF MEMBERS' INTERESTS AND DISPENSATIONS

There were none.

4. ITEMS OF BUSINESS THAT THE CHAIR DEEMS URGENT

There were no urgent items.

5. MINUTES

The minutes of the meeting held on 6 October 2010 were agreed as a correct record and signed by the chair.

6. DEPUTATIONS/PETITIONS (IF ANY)

There were none.

7. COMMUNITY ANNOUNCEMENTS

Southwark Legal Advice Network

Sally Causer, from the Southwark Legal Advice Network, informed residents of the independent advice services the network provided such as helping with debt issues and council tax issues.

Carter Street Campaign

Mr Leech announced that there was a petition against a development on Carter Street that participants could sign. The chair advised members that the application was due to be considered by the Walworth Community Council Planning meeting and members who would be taking a decision on the application should not express a view until they considered all the evidence and representations at the planning meeting.

Safer Neighbourhoods Team

Sgt Brown updated the meeting on the ward priorities for the community council area:

Faraday ward priorities

- 1. Antisocial behaviour on the Gateway estate
- 2. Antisocial behaviour on East Street
- 3. Cycling on the pavement

Newington ward priorities

- 1. Antisocial behaviour on the Brandon estate
- 2. Antisocial behaviour at Pasley Park

East Walworth ward priorities

- 1. Antisocial behaviour and nuisance caused by young people on Ivy Church Lane
- 2. Antisocial behaviour and drug users

2

8. A FAIRER FUTURE FOR ALL

Councillor Richard Livingstone, Cabinet member for Finance and Resources, introduced the budget consultation: 'the Southwark Spending Challenge.' Cllr Livingstone explained the budget situation and that a large proportion of the money available to the council was provided by government funding which would be reduced significantly over the next three years. Cllr Livingstone asked residents for their input in setting the council's priorities by taking part in the Southwark Spending Challenge.

Cllr Livingstone took questions from the floor relating to: how the consultation would feed into the decision making process, the impact of the underestimated population statistics for Southwark, the outsourcing of council services, the input of voluntary organisations, the need for the council to be radical in making savings and how the information gathered in the consultation will be made public.

In response Cllr Livingstone stated that: a decision on the budget and council tax would be taken by Council Assembly in February following recommendations by the Cabinet, the cabinet would be given the results of the consultation when making their recommendations. Cllr Livingstone explained that the council lost around £5 million a year in funding due to the inaccuracy of the census results, he stressed the importance of the survey and that the information gathered in the survey could only be used for that purpose. The revenues and benefit contract which had been outsourced would be brought back into the council from 1 April with the intention of improving the performance of the service. Some voluntary groups had been consulted, Cllr Livingstone acknowledge that the could need to work more sensibly with the voluntary sector to provide savings. Cllr Livingstone welcomed suggestions for making savings and explained that the results of the consultation would be available to the public.

Residents were given 27 red cheques (each representing 1 million of savings) and 7 green cheques (each representing 1 million of investment). Participants were asked to place their cheques in 8 boxes representing the different services delivered by the council. Participants were asked to write comments on the cheques explaining what they wanted the council to do.

When everyone had used all their cheques Cllr Livingstone gave a brief overview of some of the suggestions which had been made which included: outsourcing services, reduce overhead costs in regeneration, invest in prevention for problems on roads, invest in youth provision and utilising the voluntary sector more.

Cllr Livingstone thanked for their input into the consultation.

9. HOUSING

The chair introduced the theme of the meeting which was housing. He explained that most of the remainder of the meeting would focus on housing repairs in relation to which the councillors, on the community council, received a large number of queries.

9.1 HOUSING REPAIRS

Scrutiny Review

The chair invited Councillor Gavin Edwards, chair of the housing and community safety scrutiny sub-committee, to explain a scrutiny review on housing repairs that was currently being undertaken. Cllr Edwards explained that the review was focused on the performance indicators used to assess the housing repairs service. The performance indicators stated that the council was performing well in this area but councillors had anecdotal evidence that this was not the case, from contact with local residents.

Cllr Edwards invited participants to take part in a questionnaire about housing repairs, which would feed into the scrutiny review. The results from the meeting and the comments collated are attached.

Housing Repairs Service

Daniel Rankine, Repairs Control Centre Manager, gave an overview of the housing repairs service. Following his presentation Daniel took questions from the floor, the chair asked that participants also submitted their questions in writing as part of the public question item. Some of the issues raised included: contractors turning up without agreeing an appointment/cold calling, penalties imposed on contractors, the role of the contact centre, how the repairs team tackled water penetration, the contract arrangements with service providers. Members requested information on the performance of individual contractors on a ward by ward basis.

In response Daniel explained: penalties were imposed on contractors and information recorded on calls made and number of complete jobs, contract managers monitored the performance of contractors, contractors were required to make appointments before visiting residents unless the repair was an emergency, and sanctions were imposed when this was not done. Daniel stated that the Council has a commitment to carry out repairs to make homes warm, safe and dry. He welcomed comments and feedback on the telephone service and hoped to use the time on the phone to provide useful information to tenants about the housing repairs service. Daniel explained that he would be available after the meeting to take specific examples of residents' issues.

9.2 SOUTHWARK REACH

Peter Krakowiak from Southwark Reach explained about their work in supporting vulnerable adults in the borough. Peter gave contact details for anyone who needed to access the support service or wanted to refer someone who need help.

Telephone:0808 168 0708 Freepost RRBL-ETAU-CRST, Southwark Reach, 48-54 Denmark Hill, London, SE5 8RZ Email: contact@southwarkreach.org.

10. PUBLIC QUESTION TIME

The following public questions were submitted the chair advised that written responses would be provided:

Walworth Community Council - Wednesday 10 November 2010

Minutes

Why are the names of people asking public questions not minuted?

East Street Market

Why has the council put the market rates up when the market is failing to attract traders?

Parking Liverpool Grove

Why are parking tickets being issued by a smart car with a camera?

Car Parking Shop

What are the council's plans for the parking shop?

Does Southwark Council support the closure of the parking shop? Why doesn't the council take over the contract and retain the staff?

Debt

How does the council help those who are in debt?

Community Wardens

Can community wardens' by asked to report broken street lights and paving stones?

Can community wardens be allowed to issue fines to flytippers?

War Memorial

Can a memorial be placed at or near the site of the wartime tragedy in Gurney Street (now under the Heygate) when an unexploded landmine blew up a year after being dropped in 1942?

Housing Repairs

Do you interview contractors on their competence to do the work required by tenants, i.e. is he a carpenter sent to do a plumbing job? Then do you get rid of contractors with consistently bad reports from tenants?

Do the council pay for contracts not complete?

Why isn't there anybody from the council overseeing that the work has been carried out by contractors?

Can all Type 2 and Type 3 asbestos surveys for estates in Walworth be made available at future community council meetings?

Note: A resident questioned the response to the bus Lanes question submitted on 6 September 2010, and that the figure of 800 passengers was not accurate.

Note: some questions related to specific issues and have been forwarded to the housing repairs team to respond to directly.

11. COMMUNITY COUNCILS HIGHWAYS AND LIGHTING CAPITAL INVESTMENT 2010-11

Executive Function

In addition to this year's £75,000 allocation for lighting, there was an under spend from 2009-10 of £51,958.62. This under spend was available for the community council to allocate this year.

RESOLVED:

1. That the £126,958.62 of lighting funding be released to fund lighting schemes in the Walworth area at the levels estimated below

Stopford Road (Ward – Newington) - £6,000

Pelier Street (Ward – Newington) - £8,000

Delverton Road (Ward – Newington) - £8,000

Occupation Road (Ward – Newington) - £10,000

Blackwood Street (Ward - Faraday) - £10,000

Aronside Street (Ward - Faraday) - £12,000

Dartford Street (Ward - Faraday/Newington) - £14,000

East Street (Ward – Faraday) - £8,900

Walworth Place (Ward - Faraday) - £16,000

Cooks Road (Ward - Newington) - £34,000

 That the £100,000 allocation for highways surface improvements be used to complete the refurbishment works for East Street that will include footway replacement as outlined in the presentation to the Walworth community council on Wednesday 6 October 2010

12. LOCAL PARKING AMENDMENTS REPORT

Executive Function

RESOLVED:

That the following local parking amendment is approved

Dawes Street (1011Q2021)

Installation of a disabled persons (blue badge) parking bay.

6

CHAIR:

10

DATED:

The meeting ended at 9.50pm

Walworth Community Council - Wednesday 10 November 2010

Agenda Item 11

Responses to public questions submitted at the Walworth community council meeting held on 10 November 2010.

Question	Response
Housing Repairs Note: a number of questions relating to individual issues were submitted at the meeting which have been forwarded to the housing repairs team who will respond to residents directly	
Do you interview contractors on their competence to do the work required by tenants, i.e. is he a carpenter sent to do a plumbing job? Then do you get rid of contractors with consistently bad reports from tenants?	Responses not received at the time of agenda publication. To be provided and circulated at the meeting.
Do the council pay for contracts not complete?	
Why isn't there anybody from the council overseeing that the work has been carried out by contractors?	
Can all Type 2 and Type 3 asbestos surveys for estates in Walworth be made available at future community council meetings?	
Minutes Why are the names of people asking public questions not minuted?	The names of people asking questions are not currently minuted as those asking the question may not be aware that their name will be in a document which is widely circulated and available on the council website. The chair will discuss with colleagues on the community council if they are of the view that names should be minuted, but it would need to be made clear to those asking questions that this would be the case.
Car Parking Shop What are the council's plans for the parking shop?	The council has been working on a project to improve its parking service's customer access and service.
Does Southwark Council support the closure of the parking shop? Why doesn't the council take over the contract and retain the staff?	The first part of this was putting parking ticket payments online, on an automated telephone payment system and into the cash offices.
	 Since that project concluded the Council has introduced a further range of service improvements which are currently being implemented: (Highways) new residents parking permit applications can be made online (November 2010), by telephone (December 2010) and by postal application (Highways) residents parking permit renewal applications can be made online (March 2010), by telephone (December 2010) and by postal application (Highways) residents parking permit renewal applications can be made online (March 2010), by telephone (December 2010) and by postal application (Highways) resident's visitors parking permit applications can be made online

Debt How does the council help those who are in debt?	 (November 2010), by telephone (December 2010) and by postal application (Highways) Other permit types (business, contractor, suspensions and dispensations) can be applied for by email (December 2010), by telephone (December 2010) and by postal application An 0800 (free phone) number will be made available to customers as well as the existing 0844 local rate number (which will be retained for customers using mobiles) That photographic evidence of Penalty Charge Notices (PCN's) is viewable on line (since March 2010), by email and by post (these must be made "in writing") As a consequence of these changes, noting a 50% reduction in footfall to date, walk in face to face services (other than assisted self service) in relation to the services currently provided from the Parking Shop will be withdrawn. The changes to the way parking services are delivered will assist in the reduction of contract costs to Southwark Council and will allow for further future cost savings in regards to parking services. The council has negotiated these changes with their current parking partner APCOA, who run the parking shop on Southwark Council's behalf. Therefore the council does not believe it is cost effective to continue to provide a parking shop. The council helps those who are in debt in a number of ways. Funding support is provided to a number of legal advice agencies who offer free high quality debt advice services to Southwark
	residents. These include Blackfriars Advice Centre and Southwark Citizens Advice Bureaux.
	We also support the Financial Inclusion Forum which meets to ensure that residents have access to high quality debt advice. Working with partners we have produced a guide called You and Your Money. This helps people to take control of their finances if money and debt is a worry. We work with the local credit union London Mutual to promote the availability of affordable credit and banking services.

Community Wardens Can community wardens' by asked to report broken street lights and paving stones? Can community wardens be allowed to issue fines to flytippers? War Memorial Can a memorial be placed at or near the site of the	The council website has debt and money advice pages which signpost people to self- help resources, telephone helplines and local services. The council has also worked with partners to set up local money guidance sessions and a mortgage rescue scheme, as well as help for tenants and homeowners in difficulty with housing costs due to the impact of the recession. Responses not received at the time of agenda publication. To be provided and circulated at the meeting. This will be raised with the developers at the meeting on 13 December 2010
wartime tragedy in Gurney Street (now under the Heygate) when an unexploded landmine blew up a year after being dropped in 1942?	Theeting of 13 December 2010
East Street Market Why has the council put the market rates up when the market is failing to attract traders?	 The fees and charges for Markets and Street Trading were last reviewed in October 2008. The fee increase has raised charges on average to a 3.8% increase for permanent traders and a 0.9% increase for temporary traders. This fee structure has reduced some market fees on certain days on individual markets to help promote an increase in traders on these days. For example the rise in charges for a 6 day trader in East Street has gone up by £6.00 per calendar month. Temporary fees for East Street have stayed the same to encourage new traders. In addition to the increases to fees and charges officers are implementing a Street Markets Development plan seeking to provide for sustainable Street markets in the Borough that includes: Extending the designation of popular trading sites like Northcross Road to encourage more traders. Incentives and promotion to maximise occupancy of street trading pitches across the borough including more proactively seeking traders in particular commodities that add value to street markets. Special events, farmers markets etc to increase footfalls and generate income. Reviewing forecourt licensing which is

	 currently among the lowest fee scale in London. Working with the Bermondsey Antiques Market Association to attract more traders (including short term incentives for new traders). Continuing the focus on proactively promoting Street Markets in the Borough.
Parking Liverpool Grove Why are parking tickets being issued by a smart car with a camera?	At Liverpool Grove there have been long term parking problems with vehicles parking in contravention of the single yellow lines, loading ban and with significant amounts of double parking.
	CCTV vehicles are used where there are sustained problems with vehicles parking in contravention, Liverpool Grove is such a hotspot. The CCTV vehicles are highly visible and effective at increasing compliance with the parking regulations.
	Since deployment began the CCTV vehicles have issued 62 PCNs to vehicles parked on the area covered by a loading ban, 40 for single yellow line contraventions, 29 for double parking and 7 for vehicles parking in disabled bays without displaying a valid permit.



Southwark Council

Walworth Community Council Monday 13 December 2010

Public Question form

Your name:
Your mailing address:
What is your question?

Please give this to Alexa Coates, Principal Constitutional Officer, or Pauline Bonner, Neighbourhood Co-ordinator.

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MEMBERS & EXTERNAL DISTRIBUTION LIST MUNICIPAL YEAR 2010-2011 WALWORTH COMMUNITY COUNCIL

Note: Original held by Constitutional Team (Community Councils) (Tel: 020 7525 7385)

	Copies		Copies
To all members of the community council	•		-
Councillor Martin Seaton (Chair)	1	Geoffrey Banister	1
Councillor Neil Coyle (Vice-Chair)	1	Ground Floor	
Councillor Catherine Bowman	1	160 Tooley Street	
Councillor Patrick Diamond	1		
Councillor Dan Garfield	1		
Councillor Lorraine Lauder MBE	1		
Councillor Darren Merrill	1		
Councillor Abdul Mohammed	1	Borough Commander	1
Councillor Helen Morrissey	1	Southwark Police	
		Station	
		323 Borough High Street	
Other Members		London SE1 1JL	
Councillor Lisa Rajan	1		
		Trade Unions	
		UNISON Southwark Branch	1
Libraries	6	Roy Fielding, GMB/APEX	1
Local Studies Library	1	TGWU/ACTS	1
		Tony O'Brien, UCATT	1
Press			
Southwark News	1	Housing Offices	
South London Press	1	Walworth Area Housing Office	1
		One Stop Shop Walworth	1
Members of Parliament		151 Walworth Road	
Harriet Harman M.P.	1	London, SE17 1 RY	
Simon Hughes M.P.	1		
		Total	69
Constitutional Officer (Community Councile)	40		
Constitutional Officer (Community Councils) (at CLG, Tooley Street – Second Floor – Hub 4)	40		